

Rocky Mountain Snow Guards, Inc.

Warranty

Rocky Mountain Snow Guards, Inc. manufactures and distributes only the highest grade of snow retention devices. Our products are designed to withstand the harshest elements and perform for the lifetime of the roof without damage or deterioration from rusting or other degradation. Rocky Mountain Snow Guards, Inc. warrants our metal snow retention products for **50 years** from date of purchase against defects in material and workmanship, and rust or other degradation of the metal itself. Raw steel snow retention devices (intended to rust) are excluded from the degradation part of the warranty but retain the 50 year material and workmanship portion of the warranty. This warranty is not extended to the installation of the product (including labor) or other materials used in installation process. Coatings applied to snow guards are not covered against deterioration although Rocky Mountain Snow Guards, Inc. uses only Kynar coated aluminum and the highest grade of exterior grade powder coatings. When installed in accordance with our installation instructions and job specific layout diagram, Rocky Mountain Snow Guards, Inc. products are warranted against damage from snow and ice movement on the roof. Rocky Mountain Snow Guards, Inc. products are not warranted against damage from rooftop traffic, roof maintenance, or other acts of god including, but not limited to wind and hail. Under this warranty, Rocky Mountain Snow Guards, Inc. will replace RMSG products determined to be defective or damaged by rooftop snow and ice when installed in accordance with Rocky Mountain Snow Guards, Inc. installation instructions and a job specific layout diagram. Labor to remove and replace damaged snow guards is not covered. Labor and materials to repair or replace roofing or other damaged building components is specifically excluded from this warranty.

Rocky Mountain Snow Guards, Inc. will not be responsible for any damages (life or property) greater than the original purchase price of the Rocky Mountain Snow Guards, Inc. products used on the project.

Snow guard layouts provided by Rocky Mountain Snow Guards, Inc. are intended to limit the probability of catastrophic releases of snow and ice from the roof surface above the lowest point of snow retention. Ice and snow that accumulates on the roof below the snow retention layout is not part of the Rocky Mountain Snow Guards snow retention system and is not intended to be held in place by the Rocky Mountain Snow Guards, Inc. snow retention layout. In addition, certain conditions may exist where snow works it's way past Rocky Mountain Snow Guards, Inc. devices and falls off the roof even when devices are installed in accordance with a job specific snow retention plan. These conditions may include slushy-wet snows, snow accumulation in excess of design and load criteria and snow slides off of steeper slopes where snow slides over the top of the snow retention devices. In addition, Rocky Mountain Snow Guards cannot design an effective snow retention system on lower roof areas where upper roof areas shed snow onto the lower roof area.

To file a warranty claim, please call- 1-877-414-7606

To Register your project, please fill out form below and email to: info@rockymountainsnowguards.com

Name: _____

Address: _____

Phone: _____ **Fax:** _____

Email: _____

Project Location (if different from above): _____

Contractor/Builder/Architect: _____

Contact Information: _____

Date of Completion: _____

Product Installed: _____